And You Thought Email Was Dead

Presented By Robert Cowes, Lianne McOuat, Sara Carbonell







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www.crowncommunities.com





ls Email Dead?







2000-2010 GOLDEN ERA



Average Open Rates for Home Sale Offers

35%

Realtor Eblasts Average Open Rates

No Infrastructure Needed





2010-2015 SPAM ENFORCEMENT



Average Open Rates for Home Sale Offers

20%

Realtor Eblasts Average Open Rates

ISPs Require Reverse DNS, Domain Keys, DKIM, Feedback Loops





2016-2019 EMAIL IS DYING



Average Open Rates for Home Sale Offers



Realtor Eblasts Average Open Rates



, 2020-2022 DEMAND DRIVEN RESURGENCE



Average Open Rates for Home Sale Offers



Realtor Eblasts Average Open Rates





2023 ALIVE AND EFFECTIVE!

Email is still the most cost-effective way to reach your audience.

1) EXTENSIVE REACH

2) GOOD CTR

3) SHARABLE

4) GREAT VALUE CONTENT

5) HIGH ROI





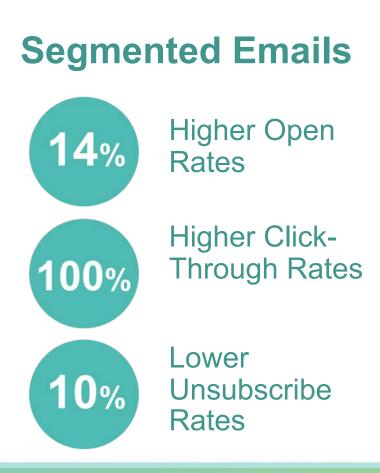


Content



























Ask the Question!

REGISTER TO GET ON THE VIP LIST

Get on our VIP list to be the first to be notified with floorplans and pricing.

First name	Last name	
Email*	Phone number	
How did you hear about us?		
Please Select		
e you working with a Broker?		
Please Select		
Which one of these groups sound most like you?		
O First Time Buying Single		
O First Time Buying Couple		
Mature Rightsizing Single		
Address Addres		-
Real Estate Investor		No.
O Real Estate Broker / Agent		
O I Prefer Not To Say		

Ask up front or ask as a progressive registration process.

Dramatic Eye Catching Concept







Buyer Personas







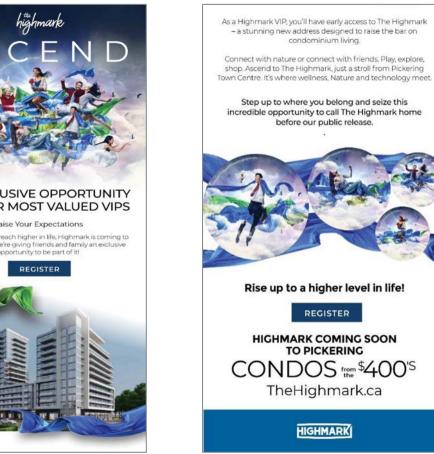
Segmented Lead Generation to a Silo'd Landing Page

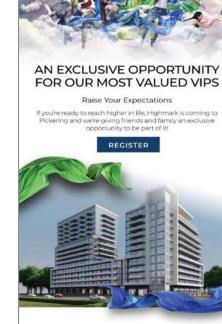


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highmark





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STEP UP TO ELEVATED LIVING

Welcome to The Highmark. Two striking towers of contemporary design that blend together seamlessly to

DISTINGUISHED ARCHITECTURE BY KOHN PARTNERSHIP ARCHITECTS

Separate yel unified, the two lowers share a beautifully appointed lobby, exceptional ground floor wellness facilities, a co-working space, sports bar lounge, rooflop terraces, and more



ACHIEVE YOUR OWN PERSONAL HIGH MARK HERE, WHERE:

- Wellness is central to design Nature is all around you · Technology simplifies everyday life - Stylish design creates an elevated living environment



From lush green spaces and hiking trails to fabulous shooping, restaurants, bars, and more. Pickering is a great place for singles seeking a fun and active lifestyle.

MORE ABOUT THIS EXCEPTIONAL NEW DEVELOPMENT IS COMING SOON. SO KEEP AN EYE ON YOUR INBOXI

THE HIGHMARK

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HIGHMARK

Custom section for the segmented target market







WELCOME TO THE HIGHMARK

When it comes to luxury. The Highmark goes above and beyond to deliver, with stylish suites that are brimming with elegant touches.

A SMART INVESTMENT

Among concerns of market instability, trust is a must. A reputable builder with a well-respected track record of excellence, Highmark Homes brings every homeowner peace of mind through the guarantee of lasting value and quality. The experience of a well-established builder utilizes tried-and-true methods, continuing to provide homes to families across the GTA through all market environments. Combined with the expertise of Canada's premier pre-construction sales and consulting firm, Milborne Group, you can trust in a home at The Highmark.



STYLISH AND SEAMLESS, THE HIGHMARK'S **EXQUISITE OPEN-CONCEPT SUITES FEATURE:**

- · Designer-selected engineered wood
- · Quartz countertops
- · Premium cabinetry
- · Chef-inspired kitchen appliances
- · Keyless entry, automated thermostat and light control. and other SMRT by Highmark features
- · And more



Read More



CONDO DESIGN & DECOR Moving into a smaller space can be stressful, but we've oot some great tips to help transition into

Custom section for the segmented target market



a condo in style.

AS THE HIGHMARK EVOLVES. WE'LL CONTINUE TO REVEAL EXCITING DETAILS ABOUT THE HIGH LIFE THAT AWAITS YOU. STAY TUNED FOR MORE NEWS, COMING YOUR WAY SOONI

> THE HIGHMARK **Reach Higher**

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Silo Content

Silo 1 BLOG	Silo 2 BLOG	Silo 3 BLOG	Silo 4 BLOG	Silo 5 BLOG	Silo 6 BLOG
Right Sizers - Mature Couples	Right Sizers - Singles	First Timers - Couples	First Timers - Singles	Investors	Brokers
10 Best Things About Condo Living	10 Best Things About Condo Living	Tips to Buying Your First Home	Tips to Buying Your First Home	10 Insiders Tips on Condo Investing	Visit Our Broker Portal
Lock & Leave Lifestyle	Things To Do for Singles in Pickering	Why Pay Your Landlord's Mortgage?	Things To Do for Singles in Pickering	Who Makes The Best Tenants?	Visit Our Broker Portal
Rightsizing Tips for Condo Design and Decor	Rightsizing Tips for Condo Design and Decor	New vs. Resale	New vs. Resale	10 Reasons Why Pickering is a Great Investment	Visit Our Broker Portal
Hosting Dinner Parties at Your Condo	Hosting Dinner Parties at Your Condo	Maintenance Fees and How They Work	Maintenance Fees and How They Work	How Good Property Mgmt Improves Your Investment	Visit Our Broker Portal
Low Impact Workout Tips	Low Impact Workout Tips	Couples Workouts	Getting Out of Your Parents' Home	Rental Vacancy Rates	Visit Our Broker Portal





A SPACE FOR EVERY OCCASION

The Highlife continues on our 6th Floor with a stunning indoor/outdoor space that connects the two buildings.

From casual get-togethers to cocktail parties and formal dinners, The Highmark makes it easy for you to entertain in style with exciting Zones you can book for minute adapt. Both with well acciment bitchare.

Reserve the Party Zone and enjoy a fine meal at the dining table before retiring to the bar, mingling by the fire, or gathering around the pool table. Meet friends in the Sports Zone, lounge around the fireplace, the bar and billiard table or gather around the games table and let the chips fall where they may.

Or catch some rays on the landscaped outdoor rooftop terrace Sun Zone with gas barbeques, loungers and pavilion with cabana, bar and seating. At The Highmark, there's a Zone for whatever you want to do!

ENTERTAIN WITH PRIDE OF OWNERSHIP

The Highmark and all of its amentiles are taken care of by FirstService Residential, Ontario's leading property management company. You can count on them to address any issues that arise in a timely manner so that your home always does you proud!









RESOURCES FOR MATURE RIGHTSIZING COUPLES

HOSTING DINNER PARTIES AT YOUR CONDO Noving into a smaller space can be stressful, but we've got some great tops to help transition into a condo in style.

Read More

VISIT RESOURCES PAGE

AS THE HIGHMARK EVOLVES, WE'LL CONTINUE TO REVEAL EXCITING DETAILS ABOUT THE HIGH LIFE THAT AWAITS YOU. STAY TUNED FOR MORE NEWS, COMING YOUR WAY SOON!

THE HIGHMARK

FOLLOW US

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Each issue includes a short 1 minute video (micro content taken from our overall project video)



Silo and Reveal Planning

WEEK OF	MAIN Feature Story	Rendering Reveal	Rendering Reveal	Team Story/ Feature	Video - 1 Min	Silo 1 BLOG	Silo 2 BLOG	Silo 3 BLOG	Silo 4 BLOG	Silo 5 BLOG	Silo 6 BLOG
						Right Sizers - Mature Couples	Right Sizers - Singles	First Timers - Couples	First Timers - Singles	Investors	Brokers
Date	Overall Project Concept/ Neighborhood	Aerial - Bird's Eye View Rendering		Highmark Homes	Video With Joseph	10 Best Things About Condo Living	10 Best Things About Condo Living	Tips to Buying Your First Home	Tips to Buying Your First Home	10 Insiders Tips on Condo Investing	Visit Our Broker Portal
Date	Architecture	Day Building Rendering	Suite/Kitchen Rendering	Kohn Architects	Video With Marianna	Lock & Leave Lifestyle	Things To Do for Singles in Pickering	Why Pay Your Landlord's Mortgage?	Things To Do for Singles in Pickering	Who Makes The Best Tenants?	Visit Our Broker Portal
Date	Suite Designs	Dusk Building Rendering		Milborne	Video With Hunter	Rightsizing Tips for Condo Design and Decor	Rightsizing Tips for Condo Design and Decor	New vs. Resale	New vs. Resale	10 Reasons Why Pickering is a Great Investment	Visit Our Broker Portal
Date	Building Amenities	Party Room Rendering	Sports Lounge Rendering	First Service	Video With John D.	Hosting Dinner Parties at Your Condo	Hosting Dinner Parties at Your Condo	Maintenance Fees and How They Work	Maintenance Fees and How They Work	How Good Property Mgmt Improves Your Investment	Visit Our Broker Portal
Date	Wellness - Building Amenities	Fit Zone Indoor Fitness Rendering	Power Zone Outdoor Fitness Rendering + Zen Zone Rendering	Landscape Architect - MSLA	Video With Dave Reid	Low Impact Workout Tips	Low Impact Workout Tips	Couples Workouts	Getting Out of Your Parents' Home	Rental Vacancy Rates	Visit Our Broker Portal



Consistency





Stay Consistent!

Same Day

Same Time

Every Week

Bi-Weekly

Every Month







Wishes with

Experience modern living in the heart of Durham, where urban convenience nature's best. The W Condos by Ace Developments is coming to Whitby soon, will starting in the low \$500's. Keep your eye on this project as it unfolds.







CONDOS FROM THE LOW \$500's COMING SOON TO WHITBY





A vibrant new, three-tower condominium community featuring three towers with stylishly appointed common areas and suites will soon be elevating Whitby's already terrific appeal. To stay in the know, register below and check your inbox for updates and insights, including facts that support why your clients should buy in Whitby!





HOT MARKET

\$ 585,656 Average selling price of Whitby condo apartment

107% Above asking selling price of Whitby condo apartment

New home developments in the area

25



CONDOS FROM THE LOW \$500's COMING SOON TO WHITBY

COMING SOON THE PEOPLE, PLACES AND PERKS THAT AWAIT YOU IN WHITBYI .





Get in from the **ground up**!

Boasting low unemployment, higher than average household incomes, and amenities that appeal to nature lovers and urbanites alike, Whitby is a hot destination for home buyers. As the population grows, so does the demand for property, making now the perfect time for your buyers to purchase.

medical clinics

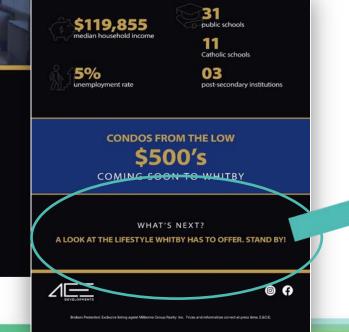
nearby hospitals

02



10 minutes to Whitby GO Station

55 minute GO Train ride to Union Station



Let them know what is coming up next!





So **much more** than a commuter town!

Toronto may only be a 45-minute drive or 55-minute train ride away but given all Whitby has to offer, there's little pressure to head west – unless you work in the big city, of course. From friendly cafes and trendy restaurants to local shops, big box stores, recreational facilities, and cultural venues, Whitby residents can get their fill of urban life without having to wander far from home.





CONDOS FROM THE LOW \$500's

STAY TUNED FOR MORE INFO ON WHITBY'S APPEAL AS WE GEAR UP TO LAUNCH. NEXT WEEK:

WORRY-NOT, NATURE LOVERS. WHITBY HAS YOU COVERED!

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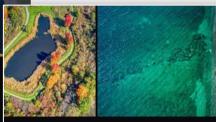
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Nature lovers content the next week!







CONDOS FROM THE LOW \$500's COMING SOON TO WHITBY

NEXT WEEK MEET THE TEAM THAT'S BRINGING THE W CONDOS TO WHITBY!





Look who's making them come to



The W Condos would remain but a dream were it not for our incredible team of experienced professionals.



ACE DEVELOPMENTS, a full-service construction company with a unique for incorporating old-world craftsmanship into modern innovation.

IIBYIV DESIGN

II BY IV DESIGN, an international award-winning design firm that pushes the boundaries of interior design. TURNER TURNER FLEISHER, a high-performance team of professionals that embodies the best of architectural quality ingenuity, and style. $\langle n \rangle$ MILBORNE MILBORNE GROUP, a dominant force in Canadian condominium marketing with a 12 to 15% market share in the highly competitive Toronto market. NEXT WEEK **READY FOR YOUR PEEK INSIDE W CONDOS? ITS TIME!** 0 6 Broken Protected Exclusive listing agent Milborne Group Rasity Inc. Prices and information correct at press time. E&O.E.







LOOKING FOR A CHANGE OF SCENERY?

When you buy into The W Condex, you get so much more than the suite you pur You get to enjoy the building's many amenities, including a communal lounge. Or for both work and play, this lounge is a great option when you want to take a brea working at home- without actually having to been norm?

On a tight deadline? Settle into one of the loange's copy booths and focus on the hand without distraction. Or opt for a contriv sofa and enjoy some friendly banter other residents seeking a change of devitime scenery.

Upstairs, downstairs, in your suite, or in the lounge, W is for Work, your Way!

NAHI





CONDOS FROM THE LOW \$500'S COMING THIS FALL TO WHITBT

FROM WORK AT HOME TO WORKING OUT -DETAILS ON OUR FITNESS FACILITIES ARE UP NEXT.

STAY TUNED!



Index Protected Exclusive listing agent Milborne Group Tealty. Inc. Prices and information current at press time 1,40.0

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FITNESS TO FIT YOUR SCHEDULE

Work-life islance – it's easy enough to say but not that easy to achieve. That's will The W Condos features its own fitness centre and yoar studio.

Even if the local gam is only a short drive away, the thought of parking list in: showers can be enough to demonstrain the distance expectably when or escand When you live at the Wu you can not the fitness facilities within a minute of axis insurant. Also, you get to cool down and teahen up in the comfart and privacy own froms.

The W is all about easy living, and these amenities make it a whole lot easier, don't you think?





\$500's

CONDOS FROM THE LOW

UP NEXT - OUTDOOR AMENITIES DESIGNED TO HELP YOU UNWIND.

COMING SOON!

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GET OUTSIDE!

NAHI

Fresh air has the power to heal, energize, invigorate, and make whatever we're do better! Whyther you're craving solitude or togethemess, The W Condos invites y follow your calling outdoors.

From honing your hoos-shooting skills on the court to resistance training, climbil and generally monkeying around, you'll find a great array of outdoor amenities di for active adults, as well as high-energy kids.

The W Condos isn't just good for your lifestyle; it's good for you



condos from the low \$500's

COMING THIS FALL TO WHITBY

IN OUR NEXT EMAIL

DETAILS OF SUITE FEATURES AND FINISHES!



Brokers Proceded, Exclusive Insing agent Villoume Group Reality. Inc. Prices and information correct at press time. EAO.E.

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W IS FOR

When it comes to design, you have standards. Coart on The W Condes to meet the

- Open-concept layouts that flow effortiessly for easy day to day living.
- + 10' ceilings on select floors, and magnificent floor to ceiling windows.
- + Tons of storage throughout, including convenient wire she wing in all closets.
- Contemporary living scaces with sleek laminate flooring.
- Stylish kitchens with custom-built cabinetry, glearning Quartz countertops, and porceigin tile backsplash.
- High-quality, high-efficiency kitchen and laundry appliances.

At The W, we've worried about all the details so that you don't hav Simply move in and start living the lifestyle you've been longing fo



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Withoms Securitization The, Press and information convert at press time, \$3,000.

Ask Questions in Your Email for Actionable Insights

DATE	Jan Week 2	Jan Week 3	Jan Week 4	Feb Week 1	Feb Week 2	Feb Week 4
Feature Story	Lobby	Fitness Centre	Golf Simulator	Kids Room and Music Room	Party Room with Rooftop Terrace	Broker Portal now Open and Ready for Worksheet Submission
Actionable Insight	When are you looking to move?	How many bedrooms do you need?	Do you play golf?	Do you have children?	Do you have pets?	View Portal
Reveal/Main Image						
What assets do we have or do we need in order to produce this content?	Grand Lobby and Lobby Loundge	Fitness and Yoga Rendering	Virtual reality Rendering	Kid's Room with interactive area Rendering	Party Room (inside) and Rooftop Terrace (Outdoor)	Building Streetscape Rendering







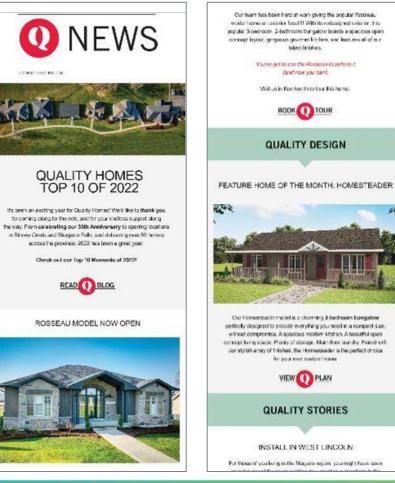




Factors in Your Email Marketing Costs

- **1. Platform You Choose**
- 2. Custom or Template
- 3. Frequency of Sending
- 4. Internal or Outsourcing Copy, Design, Programming and Deployment
- 5. Content You are Linking To





balant finishes.

(and now you cand)

RODK TOUR

for your most constructions.

INSTALL IN WEST LINCOLN

For those of you living in the Naciara region, you might have seen us in the news! If was an exciting day creating a speciade in the reighbourhood for those unlamitiat with our factory-built hornes.

Click to watch the full story!



"This has been ac emerting expension. We had help every alep of the arry. Quality Harrison is of major leasing to conden the participant size easy and partiess as possible. Thumbs up many times."

Karen, Que ity Homeowner



QUALITY INSIGHTS

HOME COMFORT WITH BRYAN'S FUEL



For almost 30 years, we have partnered with Bryan's Fuel to provide





QUICK LINKS

DESIGN COLLECTION	LOCATIONS
PHOTOS & VIDEOS	BOOK FACTORY TOUR
ON THE BLOG	FORWARD TO A FRIEND



1-800-265-2648 info@qualityhomes.ca







How to Keep Email Marketing Costs Down

1. Plan in Advance – Develop a Content Strategy so you are not scrambling

2. Repurposing and Recycling Your Existing Content

- **3. Using Templated Formats**
- 4. Watch Your Volume

5. Consider Outsourcing Part and Doing Part In House







Engagement-Connection, Clicks & Collaboration

- 1. Auto-Drip Emails/ Lead Nurture Campaigns
- **1. Event Announcements**
- 2. Single Topic Emails
- 3. Collaboration Opportunities





The Best Emails To Send

Auto-Drip Campaign Lead Nurture Campaigns

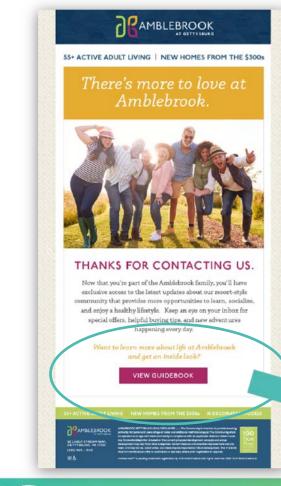
- Buyer Research
- Messaging Plan & Cadence
- Content
- Relevancy
- Re-evaluate
- Sales Funnel

Collaboration

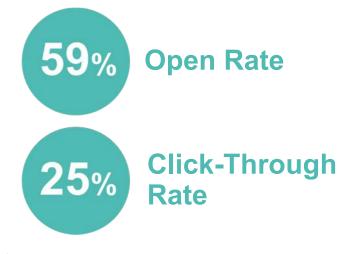








Connection & Clicks-Confirmation Email



Buyer is in control, sets the pace





THANKS FOR YOUR INTEREST. YOU'RE GOING TO LOVE IT HERE.

With a fun vibe and resort-level amenities, Amblebrook is perfect for people who want more from their active adult lifestyle. This one-of-a-kind community nurtures a spirit of strong friendships, wide-ranging experiences and lifelong adventures. The result? More everyday joy. We invite you to visit and experience this inspiring lifestyle for yourself.

Be sure to save this email - it covers everything you need to know about our community and the charm, history, culture and convenience of Gettysburg.





and events, Gettysburg offers a unique lifestyle that combines the laid-back benefits of a small town with easy access to big-city conveniences. Everything you need is in Gettysburg, but when the city calls, Baltimore, D.C.,

Philadelphia and New York City are just a short drive away.

Connection & Clicks Confirmation Email

Drip Campaign Overview

Overall Performance	Sent	Opened	Open Rate	# of Links	Clicks	CTR
01 - Drip Series - Confirmation Email	220	129	59%	1	32	25%
02 - Drip Series - Welcome Email - v2	392	175	45%	11	49	28%
03 - Drip Series - Gettysburg Location	387	156	40%	1	7	4%
04 - Drip Series - Community Lifestyle & Programming	353	157	44%	1	13	8%
05 - Drip Series - Amenity Overview	352	133	38%	1	6	5%
06 - Drip Series - Clubhouse Spotlight	353	133	38%	1	0	0%
07 - Drip Series - Wellness Spotlight	341	118	35%	1	3	3%
08 - Drip Series - Intro to Home Products	329	125	38%	1	22	18%
09 - Drip Series - Community FAQs	307	124	40%	10	19	15%
10 - Drip Series - Tax Benefits	277	124	45%	1	9	7%
11 - Drip Series - Are You Still in the Market	242	103	43%	7	12	12%
Total	3,553	1,477	42%	36	172	12%





OF INDOOR AMENITIES

10 DECORATED MODEL HOMES

3 AWARD WINNING BUILDERS

ONSITE WELLNESS PARTNER, WELLSPAN HEALTH

FITNESS CLASSES

PICKLEBALL & BASKETBALL GAMES

COUNTRY LINE DANCING

FOOD TRUCKS

LIVE MUSIC & ENTERTAINMENT

RAFFLES & GIVEAWAYS

AND MORE!

FITNESS CENTER AT ROCK CREE Private Event for our Amblebro Residents and Interest List

We promised you exciting community updates by up to our interest list ... so we made sure to del We are thrilled to invite you to this exclusive e

SATURDAY, NOVEMBER 5, 12 P.M. - 3

Our multi-million-collar amenity campus is almost and now, we invite you to tour the gorgeous Fitness Rock Creek Club. Sporting a state-of-the-art strength room, a full gymnasium with indoor pickleball co half-court basketball, a yoga studio, as well an indoc spa, the Fitness Genter is all the health club you'll RSVP todav!

Event Announcement

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55+ ACTIVE ADULT LIVING | SINGLE-FAMILY & VILLA HOMES FROM THE \$300s | 10 DECORATED MODELS



70



55+ ACTIVE ADULT LIVING | NEW HOMES FROM THE \$300s

You've earned all the breaks. Including the ease of a new hor



WATCH YOUR DOLLAR GO FURTHER BY OPTING TO BUY NEW RA THAN RENOVATE THAT EXISTING HOME. The benefits of life at Amblebrook go far beyond the luxurious amenities and built-in we lifestyle. Breath easier by getting the home you really want and en exceptional tax breaks offered to retirees in Pennsylvania.

The benefits of buying new...



NAHB

FAR LESS MAINTENAN VIRTUALLY NO REF

GREATER ENERGY-EFF EQUATES TO BIG SA

YOUR CHOSEN DESIGN AND UPGRADES MEAN THE HOME OF YOUR



Additional Benefits:

- 31 Those 65+ may be eligible for rebates on housing costs
- 🎉 Ranhed #3 in gasoline tax
- 🐹 Food and clothing is not taxed
- Withdrawal from retirement accounts is not taxed

Want to live a carefree life at Amblebrook?

DISCOVER HOW AMBLEBROOK CHECKS ALL THE BOXES

55+ ACTIVE ADULT LIVING | NEW HOMES FROM THE \$300+ | ID DECORATED MODELS

INVESTIGATION OF THE OWNER OF THE ADD THE STATISTIC MARKED IN COLUMN TWO IS NOT

Single Topic Email

Collaboration

- New Home Counselors and "What's in it for me!?"
- Methods to move prospects down the funnel
- Engagement data to inform operational and business decisions





Collaboration Opportunities

Floor Plan Downloads

	2022		
	Floorplan Download	Total Events •	% Δ
1,	Hayes 1,957-2,781 sq.ft 2-4 BD 2.5-3.5 BA	479	2.8% 1
2.	Osmond 1,409-1,513 sq.ft 3 BD 2 BA	465	-3.5%
3.	Jennings 2,349 sq.ft. 3 BD 2 BA	424	-14.5%
4.	Bancroft 1,518 sq.ft. 2 BD 2 BA	405	-15.8%
5.	Kellaway 1,661-2,206 sq.ft. 2 8D 2 8A	391	-9.5%
б.	Lincoln 1,483 sq.ft. 2 BD 2 BA	384	-22.4%
7.	The Virtuoso 1,784-2,650 sq.ft 2-3 BD 2-3 BA	345	9.9% 1
8.	Laguna 2,121 sq.ft 3 8D 2 8A	318	-5.6%
9,	The Curator 1,767-2,765 sq.ft. 2-3 BD 2-3 BA	275	12.7% 1
10.	The Adventurer 2,016-2,972 sq.ft. 2-3 BD 2-3 BA	242	26.7%
11.	Ives 1,771 sq.ft. 2 BD 2 BA	224	0.0%
12	The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA	201	3.6%
13.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA	189	-9.1%
14.	Puccini II 1,440 sq.ft. 3 BD 2 BA	175	-44.1%
15.	The Haven 2,060-3,182 sq.ft. 2-3 BD 2-3.5 BA	162	-4.15
16.	The Unity 2,334-3,912 sq.ft. 2-3 BD 2.5 BA	144	2.9%
17.	The Eden 2,200-3,395 sq.ft. 2-3 BD 2-3.5 BA	121	-11.7%
	Grand total	4,944	-7.1%

22	2022	
	Floorplan Download	Total Events •
l.;	Jennings 2,349 sq.ft. 3 BD 2 BA	486
2	Lincoln 1,483 sq.ft. 2 BD 2 BA	484
3.	Bancroft 1,518 sq.ft. 2 BD 2 BA	477
4.	Osmond 1,409-1,513 sq.ft 3 BD 2 BA	471
5.	Hayes 1,957-2,781 sq.ft 2-4 BD 2.5-3.5 BA	461
5,	Kellaway 1,661-2,206 sq.ft. 2 BD 2 BA	426
7.	Laguna 2,121 sq.ft 3 BD 2 BA	334
8.	Puccini II 1,440 sq.ft. 3 BD 2 BA	307
9.	The Virtuoso 1,784-2,650 sq.ft 2-3 BD 2-3 BA	307
0.	The Curator 1,767-2,765 sq.ft. 2-3 BD 2-3 BA	238
١.	lves 1,771 sq.ft. 2 BD 2 BA	223
2	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA	202
13.	The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA	190
4.	The Adventurer 2,016-2,972 sq.ft. 2-3 BD 2-3 BA	187
15.	The Haven 2,060-3,182 sq.ft. 2-3 BD 2-3.5 BA	166
6.	The Unity 2,334-3,912 sq.ft. 2-3 BD 2.5 BA	137
7.	The Eden 2,200-3,395 sq.ft. 2-3 BD 2-3.5 BA	133
	Grand total	5,229

July 1st – September 30th, 2022

AHB

Collaboration Opportunities

-15.4%

Lennar Homes Floorplan Downloads

	Floorplan Download	Total Events •	%Δ
1.	Jennings 2,349 sq ft. 3 BD 2 BA	424	-14.5%
2	Bancroft 1,518 sq.ft. 2 BD 2 BA	405	-15.8% #
3.	Lincoln 1,483 sq.ft. 2 BD 2 BA	384	-22.4% #
4.	Laguna 2,121 sq.ft 3 BD 2 BA	318	-5.6% #

1,531

Elevate Homes Floorplan Downloads

Grand total

Top Floor Plans by

90

NAHB

Builder

	Floorplan Download	Total Events •	%Δ
1.	The Virtuoso 1,784-2,650 sq.ft 2-3 BD 2-3 BA	345	9.9% #
2	The Curator 1,767-2,765 sq.ft. 2-3 BD 2-3 BA	275	12.7% 1
3.	The Adventurer 2,016-2,972 sq.ft. 2-3 BD 2-3 BA	242	26.7% (
4	The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA	201	3.6% #
5.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA	189	-9.1%
6.	The Haven 2,060-3,182 sq.ft. 2-3 BD 2-3.5 BA	162	-4.1% #
7.	The Unity 2,334-3,912 sq.ft. 2-3 BD 2.5 BA	144	2.9% #
8.	The Eden 2,200-3,395 sq.ft. 2-3 BD 2-3.5 BA	121	-11.7% 4
	Grand total	1,679	5.1% #

Caruso Homes Floorplan Downloads

	Floorplan Download	Total Events •	% ∆
1.	Hayes 1,957-2,781 sq.ft 2-4 80 2.5-3.5 BA	479	2.8% 1
2	Osmond 1,409-1,513 sq.ft 3 80 2 8A	465	-3.5%
3.	Kellaway 1,661-2,206 sq.ft. 2 BD 2 BA	391	-9.5%
4,	Ives 1,771 sq.ft. 2 80 2 8A	224	0.0%
5.	Puccini II 1,440 sq.ft. 3 80 2 8A	175	-44.1% (
	Grand total	1,734	-9.5%

	Floorplan Download	Total Events +
1	•	
1.	Jennings 2,349 sq.ft. 3 BD 2 BA	486
2.	Lincoln 1,483 sq.ft. 2 BD 2 BA	484
3.	Bancroft 1,518 sq.ft. 2 80 2 8A	477
4.	Laguna 2,121 sq.ft 3 BD 2 BA	334
	Grand total	1,781
E	evate Homes Floorplan Downloads	
	Floorplan Download	Total Events •
1.	The Virtuoso 1,784-2,650 sq.ft 2-3 BD 2-3 BA	307
2	The Curator 1,767-2,765 sq.ft. 2-3 BD 2-3 BA	238
3.	The Curator 1,767-2,765 sq.ft. 2-3 BD 2-3 BA The Inspire 2,487-3,796 sq.ft. 2-4 BD 2-54 BA	238 202
3.		
3.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA	202
3.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA	202 190
3.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA The Adventurer 2,016-2,972 sq.ft. 2-3 BD 2-3 BA	202 190 187
3. 4. 5. 6.	The Inspire 2,487-3,796 sq.ft. 2-4 BD 2.5-4 BA The Enthusiast 1,626-2,613 sq.ft. 2-3 BD 2-3 BA The Adventure 2,016-2,972 sq.ft. 2-3 BD 2-3 BA The Haiven 2,060-3,182 sq.ft. 2-3 BD 2-3 SBA	202 190 187 166

Caruso Homes Floorplan Downloads

	Floorplan Download	Total Events •
1.	Osmond 1,409-1,513 sq.ft 3 BD 2 BA	471
2.	Hayes 1,957-2,781 sq.ft 2-4 BD 2.5-3.5 BA	461
3.	Kellaway 1,661-2,206 sq.ft. 2 BD 2 BA	426
4.	Puccini II 1,440 sq.ft. 3 80 2 8A	307
5.	Ives 1,771 sq.ft. 2 BD 2 BA	223
	Grand total	1,888

Collaboration -Get the Sale!

- Lead scoring based on engagement with web, emails, visits, conversations
- Sent directly to builder team to follow up immediately
- Real time
- Highly qualified
- Move them down the funnel faster!
- Work together better as a team!



Robert - Action Strategy & Results

1. Before and After Pandemic Stats. Why it's not dead. Historic engagement.

- 2. Type of Buyer ID (Investor, First Time Home Buyer, Move Up)
- 3. Workflows What is the Purpose and What Do You Want Them to Do?
- 4. Subject Lines/Time of Day to Send
- 5. Framework to repeat and become efficient
- 6. Automation (Drip/Rule Based added value)
- 7. Customer Journey



Automation & Email Marketing



Notification & distribute lead to sales by OSC, community or project



Confirmation Email to Buyer



Update CRM with preferences



Increase lead score



Automated Text from Sales Contact



Automated tagging for preferences

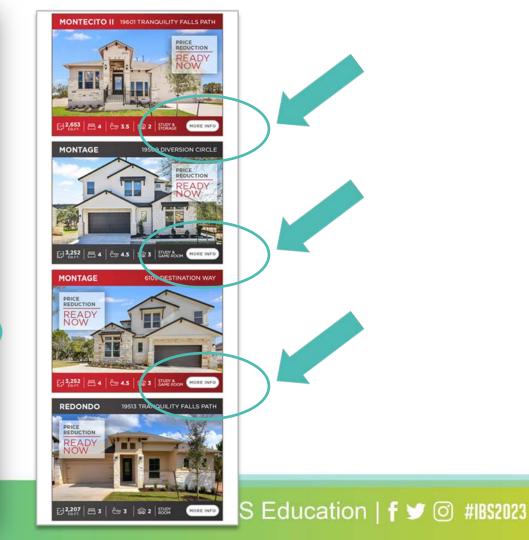
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Add to email and text drips









Threats to reliability of metrics because of privacy measures

Open rate reliability is threatened by Introduction of bot filtering and Apple Mail Privacy (60% of global mailboxes).

Expected trend to consider KPIs:

- Clicks
- Spam Rate
- Web Traffic and its Quality
- Unsubscribe Rate

Text is the Old Channel with New Users that Works





SMS Marketing

<u>3.8 billion people around the world</u> <u>carry a cell phone</u>. Why not make the best of it by just sending a message?



SMS Open Rates

While only **3%** of marketing emails have an open rate above 50% According to a Campaign Monitor Research





n Report					÷	O	1
Date Range							
Last 30 Days		~					
Phone Numbers							
All							
Run Report							
			Q Search	1		Ex	port to Ex
Message	Sent Count	Delivered	Undelivered	Click Rate		Date	e Sent
Searching for a luxury ho	1150	1135 98%	15	50 4%	01-	-20-202	23 06:53 A
	270	258 95%	12	010%	01-	-18-202	23 07:18 A
New luxury homes at spe	1026	1012 98%	14	105 10%	01-	-18-202	23 07:17 A
New luxury homes at spe	229	227 99%	2	15 6%	01-	-18-202	23 06:41















Ask the Panel of Experts



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